

Telehealth Platform Vendors

The ACR does not endorse specific products or companies and recommend that rheumatology practice perform due diligence in investigating products that will best fit individual practices. Below is a list of telehealth platforms we are aware of. The ACR will continue to telehealth platforms and will update the list as information is available.

VENDORS	PRODUCT DESCRIPTOR
Doxy.me (doxy.me)	Self-touted to be “a simple, free, and secure telemedicine solution.” The understanding is Doxy.me has a “freemium” business model, with a free base option and other options available at cost a la carte.
G-Suite	This is a cloud-based service that allows video conference, messaging and email. Care Cloud and Ready Computing are their healthcare partners to integrate with provider EHRs, practice management systems and revenue cycle management systems. Prices range from \$12-\$25 per month and per user(s).
Mend (MendFamily)(www.mendfamily.com)	The cost is approximately \$250/mo to \$500/month, with mention that \$500/month includes billable condition-specific questionnaires that can be pushed to patients and information gathered in advance of the visit. Note: Mend is available only in certain areas.
SimpleVisit(simplevisit.com)	This is a HIPAA-compliant video compatible with any communication platform that costs approximately \$150/month.
Updox	Updox was created specifically for healthcare communication and engagement with a broad set of tools that work together to save providers time and money. Updox Telehealth includes video chat and patient secure & SMS texting and is priced at \$49 (per provider, per month) as a month-to-month service with no commitment required.
VSee(vsee.com)	The VSee site notes providers can “get it free,” though it has been reported by other societies that it costs up to \$250/month.
Zoom	Video conferencing that keeps providers connected and compliant. HIPAA/PIPEDA plans start at \$200 per month. Contact sales for signed BAA for HIPAA compliance and to learn about 1, 2 and 3-year pre-paid packages.