Implementation Process

The implementation process is a summary of how to onboard with the ACR RISE registry from start to finish. The ACR RISE registry staff and FIGmd are here to guide you through this process. To ensure your practice is utilizing RISE to the best of its abilities, please review and complete the following steps of the implementation process.

Step 1: Registration
Complete the RISE registry online registration.

Step 2: Welcome Packet
Review the RISE registry welcome packet in its entirety.

Step 3: Introductory Call
Schedule a introductory call with ACR staff to learn how you can participate in the RISE registry including quality measure performance tracking, how you can report for MIPS through RISE, etc. and get your questions answered. Please email RISE@rheumatology.org or call 404-633-3777 to schedule the call.

Step 4: Preferred Measure Selection
Review the 2020 RISE Quality Payment Program measures and communicate your list of preferred measures to ACR and FIGmd. We recommend you select a total of 10 measures, including one or more outcome measures, on which you would like to see performance tracked and, if applicable, report for MIPS. We recommend selecting 6-7 eCQM/CQM measures and 3-4 ACR QCDR measures to ensure your best reporting outcomes for MIPS.

Step 5: EMR & Practice Management System (Billing) Details
Provide ACR and FIGmd with your EMR and Practice Management (Billing) system details below:

**EMR Details**
- EMR Name
- EMR Technical Contact Full Name
- EMR Technical Contact Email Address
- EMR Technical Contact Phone Number

**Practice Management (Billing) Details**
- Practic Management System Name
- Practic Management Technical Contact Full Name
- Practic Management Technical Contact Email Address
- Practic Management Technical Contact Phone Number
Step 6: RISE-EMR Connection Call
Schedule a RISE-EMR connection call with ACR staff, FIGmd, and your EMR and Practice Management technical contacts. FIGmd’s technical team will work with your practice’s technical contact(s) to gain connectivity between RISE and your EMR so that we can begin gathering patient data. Once connectivity has been established, frequency of data sharing will be determined.

Important Notes:
- The connection process may differ for practices coming through Elixir
- Some EMRs do not allow for connection. For practices in this situation, we will discuss the “data push” option.

Step 7: Verification of Information
The FIGmd team will work with you to identify the details of the active providers at your practice and number of sites from which the practice operates. The FIGmd team will create the EMR spreadsheet for you, which includes information (divided by tabs) such as “Race and Ethnicity,” “Appointment Types,” and “Insurance Types.” The goal is to accurately identify CPT codes used for established and new patient visits, match CMS’s provided race and ethnicity options with the practice’s demographic documentation pattern, and ensure insurance types are present and correctly labeled in the practice’s EHR. Additionally, verification of insurance carriers is conducted to ensure they are being appropriately marked with the insurance options provided by CMS (e.g., Private Health Insurance, Medicare fee for service, Medicaid).

To complete the verification of your EMR spreadsheet, the FIGmd team will schedule a call to review the information with you.

Step 8: Mapping & Refinement
Once we have started gathering your patient data in RISE, mapping refinement calls will be scheduled between your practice and the FIGmd team at least once a month for the next 2-3 months. The FIGmd team will coordinate with you to identify how and where the provider(s) document patient data is located in the EMR. The FIGmd team will work to understand the keywords used for different diagnoses, medication, plans of action, etc. The goal is to customize the mapping process to ensure accuracy of the data reports by identifying changes in documentation patterns. Your practice admins for RISE will be provided access to the RISE dashboard where they can monitor and track your performance on your preferred measures. Performance can also be compared to CMS and RISE registry benchmarks (this differs from measure to measure) to better understand the areas of strength and opportunities for improvement in patient care.
Step 9: Maintenance & Production

Once you are satisfied with the data mapping and your measure performance, let ACR staff and FIGmd know. Once this is done, then the implementation process is considered complete!

Continue to access and track your measure performance **monthly** in the RISE dashboard. If you identify discrepancies in your performance, mapping refinement calls with the FIGmd team can be scheduled. Lastly, please let us know if you need to add and/or remove providers or and/or practice locations.